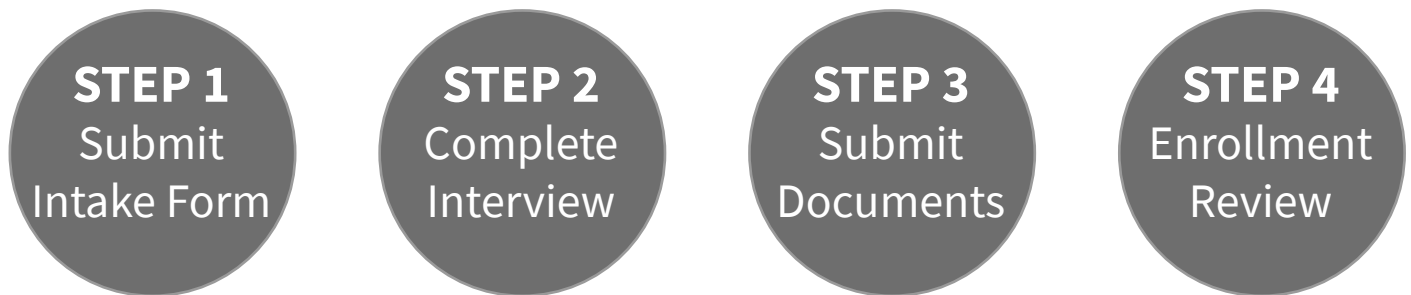


**Thank you for your interest in Marin Access!** Read on to learn more about how to complete the first step of the enrollment process. Information provided during the enrollment process will be used to assess your eligibility for Marin Access programs and services. All information will remain confidential and is used only for the purpose of completing the enrollment process for Marin Access.

## Enrollment Process



## Enrollment Information

- If you wish to enroll for Marin Access, you must complete this form. You also have the option of completing this form by phone or online.
- Responses to all questions (unless noted as optional) are required. Completion of this form does not amount to an eligibility determination. Incomplete forms will not be processed.
- Upon receipt of a completed intake form, the Travel Navigator team will reach out to you to schedule a phone or virtual interview.
- The interview must be completed by the applicant or a delegate of their choice. The applicant is strongly encouraged to participate in the interview.
- The interview is designed to learn more about your needs and identify which programs and services may be best for you.
- During the interview, you will have the opportunity to ask questions about Marin Access programs and services.
- Following the interview you will be required to submit documentation supporting your application. You may submit required documentation in advance of the interview. Information about required documentation can be found at [marintransit.org/marinaccessenrollment](http://marintransit.org/marinaccessenrollment).
- Once all required documentation is received, the enrollment review can take up to 21 days.

**For assistance or to complete this form by phone, contact us at (415) 454-0902.** *Translation assistance is available.*

**Visit [marintransit.org/marinaccessenrollment](http://marintransit.org/marinaccessenrollment) to learn more about the enrollment process.**

## HELP US UNDERSTAND WHICH PROGRAMS YOU MAY QUALIFY FOR

**Are you age 65+ and a resident of Marin County?**

Yes  No

**Do you have a disability that prevents you from independently using public transit (fixed-route bus) some or all of the time?** *Fixed-route bus service is a public transit service using buses to provide transportation along a designated route that stops at bus stops following a pre-determined timetable. Fixed-route bus service in Marin County is operated by Marin Transit and Golden Gate Transit.*

Yes  No

**Do you have an income barrier that makes paying for transportation challenging?** *Marin Access offers fare assistance to qualified riders.*

Yes  No

**Are you interested in using public transit, but need assistance navigating the bus system?** *Marin Transit offers travel training to help riders become more informed and independent consumers.*

Yes  No

## TELL US ABOUT YOURSELF

**1. First and Last Name:**

**2. Date of Birth** (*mm/dd/yyyy*):

**3. Gender:**  Female  Male  Transgender  Prefer Not to Say

**4. Primary Language:**  English  Spanish  Mandarin  Cantonese  Vietnamese  
 Other (please specify):

**5. Race / Ethnicity** (*optional*):  Prefer Not to Say  African American / Black  
 American Indian or Alaska Native  Asian  Latino/a or Hispanic  
 Middle Eastern / North African  Native Hawaiian or Pacific Islander  White  
 Other (please specify):

**6. Phone Number - Home Phone:**

**7. Phone Number - Cell Phone:**

**9. Email Address:**

**9. Home Address:**

**10. Apt. / Unit / Space:**

**11. City:**

**12: State:**

**13: Zipcode:**

**14. Mailing Address:**  Same as Home Address

**15. Mailing City:**

**16: Mailing State:**

**17: Mailing Zipcode:**

<b>18. I prefer to receive information by:</b> <input type="checkbox"/> US Mail <input type="checkbox"/> Email
<b>19. I would like to receive information in an alternative format:</b> <input type="checkbox"/> Braille <input type="checkbox"/> Audio <input type="checkbox"/> Electronically <input type="checkbox"/> Large Print <input type="checkbox"/> Other (please specify): <input type="checkbox"/> N/A
<b>20. Emergency Contact:</b>
<b>21. Relationship to Applicant:</b>
<b>22. My Emergency Contact is Local</b> (e.g. lives in the Bay Area): <input type="checkbox"/> Yes <input type="checkbox"/> No
<b>23. Emergency Contact Phone Number:</b>
<b>24. Emergency Contact Email Address:</b>
<b>25. I use a mobility or assistive device</b> (check only the primary mobility device used when you travel): <input type="checkbox"/> I do not use a mobility or assistive device <input type="checkbox"/> Cane <input type="checkbox"/> Crutches <input type="checkbox"/> Leg Braces <input type="checkbox"/> Power Scooter <input type="checkbox"/> Power Wheelchair <input type="checkbox"/> Walker <input type="checkbox"/> Wheelchair <input type="checkbox"/> Other (please specify):
<b>26. Do you travel with a personal care attendant (PCA)?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Sometimes
<b>27. What is your degree of visual difficulty?</b> Choose one: <input type="checkbox"/> No Visual Difficulty <input type="checkbox"/> Totally / Legally Blind <input type="checkbox"/> Blind - Can See Light and Shapes <input type="checkbox"/> Low Visioned - Limited Visual Acuity <input type="checkbox"/> Low Visioned - High Visual Acuity <input type="checkbox"/> Bad Vision - Not Legally Blind
<b>28. Do you travel using any of the following?</b> Select all that apply: <input type="checkbox"/> Portable Oxygen Tank <input type="checkbox"/> Communication Device <input type="checkbox"/> Respirator <input type="checkbox"/> White Cane <input type="checkbox"/> N/A
<b>29. If you travel using a wheelchair, is the wheelchair oversize</b> (e.g. greater than 30" x 48")? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know <input type="checkbox"/> N/A
<b>30. If you travel using a wheelchair, during transit, will you want to transfer from your wheelchair to a seat?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Sometimes <input type="checkbox"/> Don't know <input type="checkbox"/> N/A
<b>31. If you travel using a walker or wheelchair, does it fold up easily for transport?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know <input type="checkbox"/> N/A
<b>32. I travel with a service animal:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No
<b>33. I use regular public transit buses</b> (e.g. Marin Transit or Golden Gate Transit): <input type="checkbox"/> Yes <input type="checkbox"/> No
<b>34. I have a Clipper Card:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Clipper Card Number:</b>
<b>35. Use the space below to share any additional information about your transportation needs.</b>

## HELP US SCHEDULE YOUR INTERVIEW

A Travel Navigator will contact you within two business days of receipt of a completed intake form to schedule a phone or virtual interview. Interviews are conducted Monday - Friday at an agreed upon time and will take approximately 30 minutes.

### Who should be contacted to schedule the interview?

- Contact me, the named applicant
- Contact my emergency contact (see question 20)
- Other (indicate name, relationship, and phone number):

### What is your preferred format for the interview?

- Phone
- Virtual (via Zoom)
- In Person (applicant is responsible for transportation to appt.)

### What is your preferred time of day for the interview?

- Morning (9am - 11am)
- Mid Day (12pm - 2pm)
- Afternoon (3pm - 5pm)

## SUBMITTING YOUR INTAKE FORM

For your convenience, you may submit this form:

### By Mail

Attn. Marin Access Enrollment  
PO Box 2387  
San Rafael, CA 94912

### Online

Visit [marinaccess.org](http://marinaccess.org) to complete this form online or upload required documents.

### By Email

[travelnavigator@marinaccess.org](mailto:travelnavigator@marinaccess.org)  
Subject: Marin Access Enrollment

Si necesita información en otro idioma, comuníquese con Marin Access al (415) 454-0902.  
Nếu cần thông tin bằng ngôn ngữ khác, hãy liên lạc với Marin Access theo số (415) 454-0902.  
如需其他語言的信息, 請致電Marin Access (415) 454-0902。