

## Appendix C: Recent Outreach Efforts

The table below summarizes Marin Transit outreach efforts for the period of April 2023 through December 2025.

### Reporting Month: April 2023

Date(s)	Event	Description	Contacts
04/25/2023	Marin Access Navigating Transit Presentation at Fairfax Library	Navigating Transit presentation to patrons of the Fairfax Library. The presentation was staffed by MCTD staff. Information was presented in English with staff available to support for Spanish translation.	2

### Reporting Month: May 2023

Date(s)	Event	Description	Contacts
05/04/2023	Marin Access Presentation at The Redwoods	Marin Access presentation focusing on the Marin Access eligibility process to residents of The Redwoods. The presentation was staffed by MCTD staff. Information was presented in English with staff available to support for Spanish translation.	18
05/16/2023	Marin Access Presentation at The Redwoods	Marin Access presentation focusing on the scheduling process for currently eligible clients to residents of The Redwoods. The presentation was staffed by MCTD staff. Information was presented in English with staff available to support for Spanish translation.	5
05/16/2023	Marin Access 2.0 Virtual Info Session	Virtual Info Session to provide information about upcoming changes to the Marin Access suite of programs. This event was part of a recurring series and allowed interested parties to "drop in" anytime during the hour via Zoom to ask questions about the upcoming changes. Information was presented in English with staff available to support for Spanish translation.	2

05/23/2023	Marin Transit Info Session	Info session with Canal Alliance Promotoras discussing upcoming service changes in the Canal Community, free rides for youth, and a fare promotion for the 4th of July weekend. The Promotoras were assigned the responsibility of spreading awareness about these initiatives within the community and were provided with updated materials and resources to support their outreach efforts. Information was presented in English and Spanish.	13
05/24/2023	Marin Access 2.0 Virtual Info Session	Virtual Info Session to provide information about upcoming changes to the Marin Access suite of programs. This event was part of a recurring series and allowed interested parties to "drop in" anytime during the hour via Zoom to ask questions about the upcoming changes. Information was presented in English with staff available to support for Spanish translation.	1
05/31/2023	Marin Transit Info Session	Info session with Canal Alliance reviewing upcoming service changes in June, the Youth Ride Free Summer Campaign, and free fares for the Fourth of July. Information was presented in English with staff available to support for Spanish translation.	48

### Reporting Month: June 2023

Date(s)	Event	Description	Contacts
06/01/2023	Marin Access 2.0 Virtual Info Session	Virtual Info Session to provide information about upcoming changes to the Marin Access suite of programs. This event was part of a recurring series and allowed interested parties to "drop in" anytime during the hour via Zoom to ask questions about the upcoming changes. Information was presented in English with staff available to support for Spanish translation.	1
06/01/2023	Marin Transit General Outreach at San Rafael Transit Center Engagement	In person outreach for June Service Changes. Staff spoke to people on the platforms and provided information and assistance as needed. Assistance was available in English and Spanish.	62
06/02/2023	Marin Transit General Outreach at Redwood & Grant Transit Center Engagement	In person outreach for June Service Changes. Staff spoke to people on the platforms and provided information and assistance as needed. Assistance was available in English and Spanish.	38

06/05/2023	Marin Access 2.0 Virtual Info Session	Virtual Info Session to provide information about upcoming changes to the Marin Access suite of programs. This event was part of a recurring series and allowed interested parties to "drop in" anytime during the hour via Zoom to ask questions about the upcoming changes. Information was presented in English with staff available to support for Spanish translation.	0
06/06/2023	Marin Transit General Outreach at Canal Alliance Food Pantry	In person outreach reviewing upcoming service changes in June, the Youth Ride Free Summer Campaign, and free fares for the Fourth of July. Information was presented in English and Spanish.	136
06/06/2023	Marin Transit General Outreach at San Rafael Transit Center Engagement	In person outreach for June Service Changes. Staff spoke to people on the platforms and provided information and assistance as needed. Assistance was available in English and Spanish.	109
06/07/2023	Marin Transit General Outreach at Redwood & Grant Transit Center Engagement	In person outreach for June Service Changes. Staff spoke to people on the platforms and provided information and assistance as needed. Assistance was available in English and Spanish.	46
06/08/2023	Marin Transit General Outreach at Redwood & Grant Transit Center Engagement	In person outreach for June Service Changes. Staff spoke to people on the platforms and provided information and assistance as needed. Assistance was available in English and Spanish.	36
06/08/2023	Marin Transit General Outreach at North Gate	In person outreach for June Service Changes. Staff spoke to people near transit stops and provided information and assistance as needed. Assistance was available in English and Spanish.	6
06/09/2023	Marin Transit General Outreach at Redwood & Grant Transit Center Engagement	In person outreach for June Service Changes. Staff spoke to people on the platforms and provided information and assistance as needed. Assistance was available in English and Spanish.	49
06/12/2023	Marin Transit General Outreach at San Rafael Transit Center Engagement	In person outreach for June Service Changes. Staff spoke to people on the platforms and provided information and assistance as needed. Assistance was available in English and Spanish.	72

06/13/2023	Marin Transit General Outreach at Canal Alliance Food Pantry	In person outreach reviewing upcoming service changes in June, the Youth Ride Free Summer Campaign, and free fares for the Fourth of July. Information was presented in English and Spanish.	109
06/14/2023	Marin Transit General Outreach at Redwood & Grant Transit Center Engagement	In person outreach for June Service Changes. Staff spoke to people on the platforms and provided information and assistance as needed. Assistance was available in English and Spanish.	52
06/16/2023	Marin Access 2.0 Virtual Info Session	Virtual Info Session to provide information about upcoming changes to the Marin Access suite of programs. This event was part of a recurring series and allowed interested parties to "drop in" anytime during the hour via Zoom to ask questions about the upcoming changes. Information was presented in English with staff available to support for Spanish translation.	2
06/21/2023	Marin Access 2.0 Virtual Info Session	Virtual Info Session to provide information about upcoming changes to the Marin Access suite of programs. This event was part of a recurring series and allowed interested parties to "drop in" anytime during the hour via Zoom to ask questions about the upcoming changes. Information was presented in English with staff available to support for Spanish translation.	2
06/22/2023	Marin Access 2.0 Virtual Info Session	Virtual Info Session to provide information about upcoming changes to the Marin Access suite of programs. This event was part of a recurring series and allowed interested parties to "drop in" anytime during the hour via Zoom to ask questions about the upcoming changes. Information was presented in English with staff available to support for Spanish translation.	0
06/26/2023	Marin Access 2.0 Virtual Info Session	Virtual Info Session to provide information about upcoming changes to the Marin Access suite of programs. This event was part of a recurring series and allowed interested parties to "drop in" anytime during the hour via Zoom to ask questions about the upcoming changes. Information was presented in English with staff available to support for Spanish translation.	1
06/29/2023	Marin Access 2.0 Virtual Info Session	Virtual Info Session to provide information about upcoming changes to the Marin Access suite of programs. This event was part of a recurring series and allowed interested parties to "drop in" anytime during the hour via Zoom to ask questions about the upcoming changes. Information was presented in English with staff available to support for Spanish translation.	2

**Reporting Month: July 2023**

Date(s)	Event	Description	Contacts
07/13/2023	Marin Access Navigating Transit Presentation at Parnow Friendship House	Navigating Transit presentation to residents of Parnow Friendship House. The presentation was staffed by MCTD staff. Information was presented in English.	13
7/26/2023	Marin Access General Outreach for the Age Friendly Forum.	Navigating Transit presentation for the Age Friendly Forum. MCTD was part of a virtual panel along with Age Friendly staff and representatives from the Marin County Bike Coalition. Information was presented in English.	15

**Reporting Month: August 2023**

Date(s)	Event	Description	Contacts
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There were no community engagement events in August.

**Reporting Month: September 2023**

Date(s)	Event	Description	Contacts
09/11/2023	Marin County Senior Fair	MCTD sponsored the Marin County Senior Fair at the platinum level and hosted a double booth. Attendees could pick up Marin Access flyers, Marin Transit Rider's Guides, and various giveaway items. Attendees also had the opportunity to sign up for Marin Access on-site. Staff at all levels attended the event and were available to assist riders, potential riders, and our community partners in both English and Spanish.	3,000
9/12/2023	TAM Clean Fleet Expo	MCTD staff participated in the TAM Clean Fleet Expo. Staff hosted a booth and had a bus on-site that attendees could board and take a look at.	150
9/13/2023	Marin Community Clinic Staff Update Presentation	MCTD staff made a presentation to staff of Marin Community Clinic to provide updates on recent Marin Access program changes.	9

9/18/2023	Leadership Novato Presentation	MCTD staff made a presentation to participants in the Leadership Novato program to familiarize them with programs and services offered by Marin Transit. This is an event Marin Transit staff participates in on an annual basis.	25
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**Reporting Month: October 2023**

Date(s)	Event	Description	Contacts
10/4/2023	Marin Clean Energy - California Clean Air Day	MCTD staff participated in the event by tabling & offering information about Marin Transit programs and services. Staff performed outreach to distribute information and collect surveys for MCTD Fare Study. Information was available in English and Spanish.	130
10/13/2023	Dining Under the Lights Event	MCTD Staff performed outreach at the Dining Under the Lights event in downtown San Rafael to distribute information and collect surveys for MCTD Fare Study. Information was available in English and Spanish.	150
10/17/2023	SRTC Engagement	MCTD staff performed outreach at SRTC to distribute information and collect surveys for MCTD Fare Study. Information was available in English and Spanish.	25
10/26/2023	Marin Access Navigating Transit Presentation at Novato Village	Navigating Transit presentation to residents of Novato Village. The presentation was staffed by MCTD staff. Information was presented in English.	12
10/27/2023	SRTC Engagement	MCTD staff performed outreach at SRTC to distribute information and collect surveys for MCTD Fare Study. Information was available in English and Spanish.	60

**Reporting Month: November 2023**

Date(s)	Event	Description	Contacts
11/15/2023	Marin Access Navigating Transit Presentation at San Geronimo Valley Community Center	Navigating Transit presentation to the Elders Council. The presentation was staffed by MCTD staff. Information was presented in English.	13

11/16/2023	Marin Access Navigating Transit	Navigation Presentation at Villa Entrada	Navigating Transit presentation to the residents of Villa Entrada. The presentation was staffed by MCTD staff. Information was presented in English.	9
11/27/2023	Marin Access Navigating Transit	Navigation Presentation at Kruger Pines	Navigating Transit presentation to residents of Kruger Pines. The presentation was staffed by MCTD staff. Information was presented in English.	10
11/28/2023	Marin Access Navigating Transit	Navigation Presentation at Casanova	Navigating Transit presentation to residents of Casanova. The presentation was staffed by MCTD staff. Information was presented in English.	5
11/30/2023	Marin Access Navigating Transit	Navigation Presentation at Golden Hinde	Navigating Transit presentation to residents of Golden Hinde. The presentation was staffed by MCTD staff. Information was presented in English.	3

**Reporting Month: December 2023**

Date(s)	Event	Description	Contacts	
12/13/2023	Marin Access Navigating Transit	Navigation Presentation to Venetia Oaks	Navigating Transit presentation to residents of Venetia Oaks. The presentation was staffed by MCTD staff. Information was presented in English.	1
12/13/2023	Marin Access Navigating Transit	Navigation Presentation to Homestead Terrace	Navigating Transit presentation to residents of Homestead Terrace. The presentation was staffed by MCTD Staff. Information was presented in English.	2

**Reporting Month: January 2024**

Date(s)	Event	Description	Contacts
1/2/24	Catch-A-Ride Info Session	Drop-in virtual info session for Catch-A-Ride riders or other interested community members.	0
1/4/24	Catch-A-Ride Info Session	Drop-in virtual info session for Catch-A-Ride riders or other interested community members.	1
1/9/24	Catch-A-Ride Info Session	Drop-in virtual info session for Catch-A-Ride riders or other interested community members. Support for Spanish speaking attendees was available.	1

1/18/24	Catch-A-Ride Info Session	Drop-in virtual info session for Catch-A-Ride riders or other interested community members. Support for Spanish speaking attendees was available.	2
1/25/24	Navigating Transit Presentation to Sausalito Villages	Navigating Transit Presentation to Sausalito residents in coordination with CARSS and Sausalito Village staff. Support for Spanish speaking attendees was available.	20
1/29/24	TAM COC tour of 3000 Kerner property and the Marin-Sonoma Narrows.	Tour given to TAM COC of 3000 Kerner, new Marin Access Vehicles and a bus ride tour of the Marin-Sonoma Narrows. Support for Spanish speaking attendees was available.	25

**Reporting Month: February 2024**

Date(s)	Event	Description	Contacts
2/01/2024	Engagement with riders at the San Rafael Transit Center	Staff distributed Marin Transit ponchos to riders in preparation of inclement weather as well as encouraged riders to submit feedback about our services. Support for Spanish speaking attendees was available.	20

**Reporting Month: March 2024**

Date(s)	Event	Description	Contacts
3/27/24	Marin Access Navigating Transit Presentation to North Marin Community Services	Navigating Transit presentation and discussion about programs and services with the North Marin Community Center Case Management staff. Support for Spanish speaking attendees was available.	11

**Reporting Month: April 2024**

Date(s)	Event	Description	Contacts
4/12/2024	Marin Access Community Event at the 2024 Spring Senior Resource Fair	Staff hosted an information booth at the event which was targeted toward seniors living at The Redwoods: A Community of Seniors.	47
4/13/2024	Marin Access Community Event at the Senior Info Fair at the Fairfax Library	Staff hosted an information booth at the Fairfax Library targeted towards seniors in the Fairfax area.	35

4/17/2024	Marin Access Navigating Transit Presentation to 1251 S. Eliseo Dr.	Navigating Transit Presentation to residents of S. Eliseo Dr in coordination with Episcopal Community Services.	12
4/23/2024	Marin Transit Community Event at the Canal Alliance Food Pantry	Staff hosted an information booth at the Canal Alliance Food Pantry. Information on transportation options, including Marin Access and Clipper was offered to attendees. This was a Bilingual event with most interaction in Spanish.	65
4/25/2024	Marin Access Navigating Transit Presentation to the Marin Villages	Navigating Transit Presentation to residents of the Marin Villages in coordination with representatives of Marin Villages.	15
4/26/2024	Marin Access Community Event at the Belvedere-Tiburon Library Senior Expo	Staff hosted an information booth at the Belvedere-Tiburon Library. Specifically designed to engage and inform the senior community during the Senior Expo Event.	88

#### Reporting Month: May 2024

Date(s)	Event	Description	Contacts
5/7/2024	Focus Group	Staff hosted a focus group at the Marin Transit Administrative Office to get feedback from riders to inform our Short Range Transit Plan.	12
5/7/2024	Focus Group	Staff hosted a focus group at the Marin Transit Administrative Office to get feedback from riders to inform our Short Range Transit Plan. This was a dual language Focus Group with live translation into Spanish.	10
5/9/2024	Focus Group	Staff hosted a focus group at the Marin Transit Administrative Office to get feedback from riders to inform our Short Range Transit Plan.	10
5/14/2024	Marin Transit Community Event at the Canal Alliance Food Pantry	Staff hosted an information booth at the Canal Alliance Food Pantry. Information on transportation options, including Marin Access and Clipper was offered to attendees. This was a Bilingual event with most interaction in Spanish.	60

**Reporting Month: June 2024**

Date(s)	Event	Description	Contacts
6/10/2024	Marin Access / Marin Transit Transit Presentation to Marin County Commission on Aging	Staff participated in a panel presentation with other transit agency staff on transportation options in Marin County for attendees of the Commission on Aging monthly meeting. Staff present to this group annually on behalf of the MCCoA Housing & Transportation Committee.	40
6/13/2024	Marin Transit Community Event at CUCP DBE/ACDBE Certification Workshop	Staff hosted an information table for business networking with potential vendors for future procurements for the District.	30
6/13/2024	Marin Transit Community Event at Owner's Night.	Staff hosted an information table representing Marin Transit for business networking with potential vendors for future procurements with the District.	75

**Reporting Month: July 2024**

Date(s)	Event	Description	Contacts
07/1/2024	Marin Access Navigating Transit Presentation at Kruger Pines	Navigating Transit Presentation to residents of Kruger Pines in coordination with Marin Public Housing Staff. Information was presented in English with support for Spanish speaking attendees available.	3
7/2/2023	Marin Access Navigating Transit Presentation at Casa Nova	Navigating Transit Presentation to residents of Casa Nova in coordination with Marin Public Housing Staff. Information was presented in English with support for Spanish speaking attendees available.	4
7/3/2024	Marin Transit Community Event at the San Rafael Transit Center	Flyer distribution of information about Free Fares During the Fair, recommended routes to take to the fair, and information regarding transportation after the fair. Information was provided in English and Spanish with most engagement occurring in Spanish.	57

7/5/2024	Marin Transit Community Event at the San Rafael Transit Center	Flyer distribution of information about Free Fares During the Fair, recommended routes to take to the fair, and information regarding transportation after the fair. Information was provided in English and Spanish with most of the engagement occurring in Spanish.	29
7/13/2024	Marin Transit Community Event at the Canal Alliance Community Fair	Resource table at the Reimagine Bellam Canal Alliance Community Fair. Passed out information regarding Marin Access CAR 2.0 Pilot Program, Bus stop improvements, Youth Fare Free, and bus stop maintenance.	70
7/18/2024	Marin Access Navigating Transit Presentation at Golden Hinde	Navigating Transit Presentation to the residents of Golden Hinde in coordination with Marin Public Housing Staff. Information was presented in English with support for Spanish speaking attendees available.	4
7/25/2024	Marin Access Navigating Transit Presentation at Rotary Manor	Navigating Transit Presentation to the residents of Rotary Manor in coordination with EAH Housing Staff. Information was presented in English with support for Spanish speaking attendees available.	12

**Reporting Month: August 2024**

Date(s)	Event	Description	Contacts
8/6/2024	Marin Access Community Event at the National Night Out	MCTD Staff hosted a resource table at the national Night Out in coordination with Vivalon. Information was distributed in English and in Spanish.	50
8/7/2024	Marin Access Navigating Transit Presentation at Homestead Terrace	Navigating Transit Presentation to the residents of Homestead Terrace in coordination with Marin Public Housing Staff. Information was presented in English with support for Spanish speaking attendees available.	1
8/21/2024	Marin Access Navigating Transit Presentation at Venetia Oaks	Navigating Transit Presentation to the residents of Venetia Oaks in coordination with Marin Public Housing Staff. Information was presented in English with support for Spanish speaking attendees available.	1
8/27/2024	Marin Access Navigating Transit Presentation at Cecilia Place	Navigating Transit Presentation to the residents of Cecilia Place in coordination with EAH Housing Staff. Information was presented in English with support for Spanish speaking attendees available.	1

**Reporting Month: September 2024**

Date(s)	Event	Description	Contacts
9/4/2024	Marin Access Satellite Hours at West Marin Community Services Food Pantry	MCTD Staff hosted a resource table at the Food Pantry held at the West Marin Community Services building. Information was distributed in English and in Spanish with most of the engagement occurring in Spanish.	70
9/12/2024	TAM Clean Fleet Expo	MCTD staff participated in the TAM Clean Fleet Expo. Staff hosted a booth with a vehicle on-site that attendees could board and ask questions about.	150
9/18/2024	Marin Access Community Event at the Marin Senior Fair	MCTD sponsored the Marin Senior Fair at the Platinum Level and hosted a booth. Attendees could pick up Marin Access flyers, Marin Transit Rider's Guides, and various giveaway items. Attendees also had the opportunity to sign up for Marin access on-site. Staff at all levels attended the event and were available to assist riders, potential riders, and our community partners in both English and Spanish.	2,100
9/19/2023	Marin Access Satellite Hours at Vivalon's Mexican Independence Celebration.	MCTD staff hosted a resource table in the first-floor lobby of Vivalon's Healthy aging Campus during their Mexican Independence Celebration. Information was distributed in English and in Spanish.	12
9/20/2024	Marin Access Satellite Hours during San Rafael's Community Outreach Session	MCTD staff hosted a resource table during San Rafael's Community Outreach Session held before Movies at the Park at the Sun Valley Park. Information was distributed in English and in Spanish	70
9/24/2024	Marin Access Satellite Hours at the Margaret Todd Senior Center	MCTD staff hosted a resource table in the lobby of the Margaret Todd Senior Center. Information was distributed in English and is Spanish.	7
9/25/2024	Marin Access Navigating Transit Presentation at the Margaret Todd Senior Center	Navigating Transit Presentation to participants of the Margaret Todd Senior Center in coordination with staff and volunteers of the Margaret Todd Senior Center. Information was presented in English with support for Spanish speaking attendees available.	5

**Reporting Month: October 2024**

Date(s)	Event	Description	Contacts
10/4/2024	Travel Navigator Satellite Hours - Brown Bag Food Pantry	Travel Navigator Satellite Hours held at the Vivalon Brown Bag Food Pantry. Community members were able to drop in to ask questions and sign up for programs and services.	60

10/19/2024	Nuestro Canal, Nuestro Futuro	Staffed a resource table during Canal Alliance's Nuestro Canal, Nuestro Futuro Launch Party. Members of the community came to receive information about their transit options in the Canal as well as taking part in a brief survey about transit in the Canal.	200
10/23/2024	West Marin Health & Wellness Fair	Staffed a resource table at the San Geronimo Valley Community Center during the Health and Wellness Fair. Members of the community were able to talk to staff and learn about their transportation options.	20
10/25/2024	Novato Information Day	Staffed a resource table during the Information Day event held in the Bel Marin Keys. Members of the community were able to talk to staff and learn about their transportation options.	17
10/28/2024	Travel Navigator Satellite Hours - Senior Congregate Luncheon	Travel Navigator Satellite Hours held at San Geronimo Valley Community Center during the Senior Congregate Luncheon. Participants were able to visit the table for information about transit options available to them.	18
10/29/2024	West Marin Health & Wellness Fair	Staffed a resource table at the Dance Palace in Point Reyes Station during the Health & Wellness Fair. Members of the community were able to talk to staff and learn about their transportation options.	29

**Reporting Month: November 2024**

Date(s)	Event	Description	Contacts
11/7/2024	West Marin Health & Wellness Fair	Staffed a resource table at the Bolinas Elementary School during the Health & Wellness Fair. Members of the community were able to talk to staff and learn about their transportation options.	50
11/14/2024	West Marin Health & Wellness Fair	Staffed a resource table at Tomales Town Hall during the Health & Wellness Fair. Members of the community were able to talk to staff and learn about their transportation options.	75
11/15/2024	Navigating Transit Presentation	Virtual presentation to members of the Marin Disability Coalition with a general overview of Marin Transit and Marin Access programs and services.	12

11/25/2024	Travel Navigator Satellite Hours - Senior Congregate Luncheon	Travel Navigator Satellite Hours held at San Geronimo Valley Community Center during the Senior Congregate Luncheon. Participants were able to visit the table for information about transit options available to them.	39
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**Reporting Month: December 2024**

Date(s)	Event	Description	Contacts
12/3/2024	Marin Transit 60 <sup>th</sup> Anniversary Outreach – San Rafael Transit Center	Outreach for Marin Transit's 60th Anniversary. Members of the community received promotional items and were encouraged to provide feedback on programs and services.	250
12/4/2024	Marin Transit 60 <sup>th</sup> Anniversary Outreach – San Anselmo HUB	Outreach for Marin Transit's 60th Anniversary. Members of the community received promotional items and were encouraged to provide feedback on programs and services.	24
12/6/2024	Marin Transit 60 <sup>th</sup> Anniversary Outreach – Downtown Fairfax Stop #40522 & 40523	Outreach for Marin Transit's 60th Anniversary. Members of the community received promotional items and were encouraged to provide feedback on programs and services.	11
12/10/2024	Marin Transit 60 <sup>th</sup> Anniversary Outreach – Redwood Blvd & Grant Ave	Outreach for Marin Transit's 60th Anniversary. Members of the community received promotional items and were encouraged to provide feedback on programs and services.	75
12/11/2024	Marin Transit 60 <sup>th</sup> Anniversary Outreach – San Rafael Transit Center	Outreach for Marin Transit's 60th Anniversary. Members of the community received promotional items and were encouraged to provide feedback on programs and services.	350
12/12/2024	Marin Transit 60 <sup>th</sup> Anniversary Outreach – College of Marin	Outreach for Marin Transit's 60th Anniversary. Members of the community received promotional items and were encouraged to provide feedback on programs and services.	35
12/16/2024	Marin Transit 60 <sup>th</sup> Anniversary Outreach – Marin City HUB	Outreach for Marin Transit's 60th Anniversary. Members of the community received promotional items and were encouraged to provide feedback on programs and services.	100

12/17/2024	Travel Navigator Satellite Hours – Bolinas Health Center	Travel Navigator Satellite Hours held at the Bolinas Health Center. Participants were able to visit the table for information about transit options available to them.	0
12/18/2024	Travel Navigator Satellite Hours – West Marin Health & Human Services Center	Travel Navigator Satellite Hours held at the West Marin Health & Human Services Center. Participants were able to visit the table for information about transit options available to them.	0
12/18/2024	Marin Transit 60 <sup>th</sup> Anniversary Outreach – Redwood Blvd & Grant Ave	Outreach for Marin Transit's 60th Anniversary. Members of the community received promotional items and were encouraged to provide feedback on programs and services.	80
12/20/2024	Marin Transit 60 <sup>th</sup> Anniversary Outreach – San Rafael Transit Center	Outreach for Marin Transit's 60th Anniversary. Members of the community received promotional items and were encouraged to provide feedback on programs and services.	151

**Reporting Month: January 2025**

Date(s)	Event	Description	Contacts
1/3/2025	Travel Navigator Satellite Hours – Vivalon Brown Bag Food Pantry	Travel Navigator Satellite Hours held at the Vivalon Brown Bag Food Pantry. Community members were able to drop in to ask questions and sign up for programs and services.	50
1/10/2025	Navigating Transit Presentation	Virtual presentation to Sausalito Villages with general overview of Marin Transit and Marin Access programs and services.	15
1/15/2025	Travel Navigator Satellite Hours – Bolinas Community Health Center	Travel Navigator Satellite Hours held at the Bolinas Community Health Center. Participants were able to visit the table for information about transit options available to them.	0
1/22/2025	Travel Navigator Satellite Hours – West Marin Health & Human Services	Travel Navigator Satellite Hours held at the West Marin Health & Human Services. Participants were able to visit the table for information about transit options available to them.	2
1/27/2025	Travel Navigator Satellite Hours - Senior Congregate Luncheon	Travel Navigator Satellite Hours held at San Geronimo Valley Community Center during the Senior Congregate Luncheon. Participants were able to visit the table for information about transit options available to them.	20

**Reporting Month: February 2025**

Date(s)	Event	Description	Contacts
2/5/2025	Marin City Library Open House	Open house at Marin City Library sponsored by Supervisor Moulton-Peters. Community members had the opportunity to drop in and talk with various county departments.	50
2/18/2025	Travel Navigator Satellite Hours – West Marin Health & Human Services Center	Travel Navigator Satellite hours held at the West Marin Health & Human Services Center. Participants were able to visit the table for information about transit options available to them.	1
2/19/2025	Travel Navigator Satellite Hours – Bolinas Community Health Center	Travel Navigator Satellite hours held at the Bolinas Community Health Center. Participants were able to visit the table for information about transit options available to them.	3
2/20/2025	Travel Navigator Satellite Hours – Margaret Todd Senior Center	Travel Navigator Satellite Hours held at the Margaret Todd Senior Center during the Senior Congregate Luncheon. Participants were able to visit the table for information about transit options available to them.	6
2/24/2025	Travel Navigator Satellite Hours – Senior Congregate Luncheon	Travel Navigator Satellite Hours held at San Geronimo Valley Community Center during the Senior Congregate Luncheon. Participants were able to visit the table for information about transit options available to them.	29

**Reporting Month: March 2025**

Date(s)	Event	Description	Contacts
3/06/2025	Travel Navigator Satellite Hours – Bolinas Community Center Food Bank	Travel Navigator Satellite hours held at Bolinas Community Center Food Bank. Participants were able to visit the table for information about transit options available to them.	30
3/12/2025	Presentation to Bolinas Civic Group	Presentation to Bolinas Civic Group with information about Marin Transit and Marin Access focusing on Stagecoach Service, the West Marin Connector Shuttle, and Travel Navigator Satellite Hours.	29

3/19/2025	Travel Navigator Satellite Hours – Bolinas Community Health Center	Travel Navigator Satellite Hours held at the Bolinas Community Health Center. Participants were able to visit the table for information about transit options available to them.	5
3/25/2025	Presentation to Canal Alliance’s CHW Team	Presentation to Canal Alliance’s CHW Team with information about Marin Transit and Marin Access programs and services.	11
3/28/2025	West Marin Stagecoach Route 68 Focus Group	Hosted a focus group over zoom to get feedback from riders to inform possible changes to the West Marin Stagecoach Route 68.	8
3/31/2025	Travel Navigator Satellite Hours – Senior Congregate Luncheon	Travel Navigator Satellite Hours held at San Geronimo Valley Community Center during the Senior Congregate Luncheon. Participants were able to visit the table for information about transit options available to them.	23

### Reporting Month: April 2025

Date(s)	Event	Description	Contacts
4/1/2025	West Marin Stagecoach Route 68 Focus Group Rider Interview	Virtual interview with a rider of the Stagecoach Route 68 to get feedback and inform potential changes to the West Marin Stagecoach Route 68.	1
4/2/2025	West Marin Stagecoach Route 68 Focus Group Rider Interview	Virtual interview with a rider of the Stagecoach Route 68 to get feedback and inform potential changes to the West Marin Stagecoach Route 68.	1
4/3/2025	Travel Navigator Satellite Hours	Travel Navigator Satellite Hours held at Bolinas Community Center Food Bank.	16
4/3/2025	Navigating Transit Presentation	Navigating Transit Presentation at the San Rafael Community Center in coordination with the San Rafael Goldenaires.	11
4/4/2025	Marin Transit Stagecoach Route 61 Focus Group	Staff hosted a virtual focus group to get feedback from riders to inform potential changes to the West Marin Stagecoach Route 61.	11
4/17/2025	Navigating Transit Presentation	Navigating Transit Presentation at Drake Terrace senior living community in San Rafael.	20
4/30/2025	Marin Access Info Session	Virtual info session to provide information about upcoming Marin Access program changes.	5

**Reporting Month: May 2025**

Date(s)	Event	Description	Contacts
5/3/2025	Fairfax Library Senior Fair	Staff hosted a resource table at the Fairfax Library Senior Fair. Participants were able to stop by get information about Marin Access programs and services, submit feedback, and begin the application process if needed.	75
5/3/2025	Nuestro Canal, Nuestro Futuro	Staff hosted a resource table during Canal Alliance’s Nuestro Canal, Nuestro Futuro Community Fair. Staff were able to share information about Marin Transit programs and services as well as gather feedback on the new proposed MCTD facility.	400
5/8/2025	Navigating Transit Presentation	Navigating Transit Presentation at Margaret Todd Senior Center in Novato.	2
5/14/2025	Marin Access info Session	Virtual info session to provide information about upcoming Marin Access program changes.	4
5/15/2025	Navigating Transit Presentation	Navigating Transit Presentation at Mackey Terrace senior living community in Novato.	4
5/16/2025	Listening Session and Tea Event	Staff participated in a listening session and discussion with participants about Marin Transit Shuttle programs. The event was planned and held in coordination with West Marin Health and Human Services.	8
5/19/2025	Travel Navigator Satellite Hours	Travel Navigator Satellite Hours held at San Geronimo Valley Community Center during the Senior Congregate Luncheon.	22
5/20/2025	Travel Navigator Satellite Hours	Travel Navigator Satellite Hours held at the West Marin Health & Human Services.	0
5/20/2025	MCCOA / ESCOM Power of Connection Forum	The Marin County Commission on Aging and ESCOM presented a forum, “The Power of Connection: Creating, Building and Sustaining Community as We Age” designed to address one of the greatest health risks facing older adults: loneliness and isolation, particularly for those who face housing, financial or food insecurity and will benefit older adults, caregivers, family members, professionals, and community members. Staff hosted a table to share information about Marin Access programs and services during the event.	275

5/22/2025	Navigating Transit Presentation	Navigating Transit Presentation held at the Shelter Hill apartment community in Mill Valley.	7
5/28/2025	Marin Access Info Session	Virtual info session to provide information about upcoming Marin Access program changes.	3

**Reporting Month: June 2025**

Date(s)	Event	Description	Contacts
6/2/2025	Marin access Info Session	Virtual info session to provide information about upcoming Marin Access program changes.	1
6/4/2025	Navigating Transit Presentation	Navigating Transit Presentation held at the Edgewater Room in Sausalito City Hall in coordination with Sausalito Villages, CARSS.	14
6/5/2025	Travel Navigator Satellite Hours	Travel Navigator Satellite Hours held at Bolinas Community Center Food Bank.	29
6/10/2025	Navigating Transit Presentation	Navigating Transit Presentation held at Maria B. Freitas senior living center in San Rafael.	17
6/13/2025	Marin Access Info Session	Virtual info session to provide information about upcoming Marin Access program changes.	5
6/16/2025	Marin Access Info Session	Virtual info session to provide information about upcoming Marin Access program changes.	5
6/17/2025	Travel Navigator Satellite Hours	Travel Navigator Satellite Hours held at West Marin Health & Human Services.	1
6/18/2025	Navigating Transit Presentation	Navigating Transit Presentation held at the Rotary Manor senior apartment community in San Rafael.	17
6/18/2025	Marin Access Info Session	Virtual info session to provide information about upcoming Marin Access program changes.	1

6/24/2025	Marin Access Info Session	Virtual info session to provide information about upcoming Marin Access program changes.	1
6/26/2025	Marin Access Info Session	Virtual info session to provide information about upcoming Marin Access program changes.	2
6/30/2025	Travel Navigator Satellite Hours	Travel Navigator Satellite Hours held at San Geronimo Valley Community Center during the Senior Congregate Luncheon.	26

**Reporting Month: July 2025**

Date(s)	Event	Description	Contacts
7/1/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	2
7/3/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	1
7/9/2025	Marin Access Satellite Hours at Margaret Todd Senior Center	MCTD staff hosted a resource table at the Margaret Todd Senior Center. Information was distributed in English and in Spanish.	5
7/9/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	0
7/11/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	1
7/15/2025	Marin Access Satellite Hours at West Marin Health & Human Services	MCTD staff hosted a resource table at the West Marin Health & Human Services Center. Information was distributed in English and in Spanish.	2

7/16/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	1
7/17/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	0
7/17/2025	Marin Access Navigating Transit Presentation at Smith Ranch Homes	Navigating Transit Presentation to the residents of Smith Ranch Homes. Information was presented in English with support for Spanish speaking attendees available.	17
7/18/2025	Marin Access Community Event at the Mill Valley Truckloads of Fun	MCTD staff hosted a resource table during the Mill Valley Truckloads of fun event at the Mill Valley Community Center. Information was presented in English and in Spanish.	200
7/21/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	0
7/22/2025	Marin Transit Community Open House Event at the Marin City Library	MCTD staff hosted three resource tables at the Marin City Library Open House Event. Staff provided information about proposed service changes from MASCOTS, information about the proposed Storage and Maintenance Facility for Marin Transit's Zero Emission Buses, and a table of General Marin Transit and Marin Access information.	40
7/23/2025	Marin Transit Community Open House Event at the Al Boro Community Center	MCTD staff hosted three resource tables at the Al Boro (Pickleweed) Community Center Open House Event. Staff provided information about proposed service changes from MASCOTS, information about the proposed Storage and Maintenance Facility for Marin Transit's Zero Emission Buses, and a table of General Marin Transit and Marin Access Information.	40
7/24/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	0
7/28/2025	Marin Access Satellite Hours at San Geronimo Valley Community Center	MCTD staff hosted a resource table at the San Geronimo Valley Community Center. Information was distributed in English and in Spanish.	23

7/29/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	0
7/31/2025	Marin Access Virtual Info Session	Info Session held over Zoom to provide information about upcoming Marin Access Program Changes. Information was presented in English with support for Spanish speaking attendees available.	0

**Reporting Month: August 2025**

<b>Date(s)</b>	<b>Event</b>	<b>Description</b>	<b>Contacts</b>
8/5/2025	Marin Access Satellite Hours at Canal Alliance Food Pantry	MCTD staff hosted a resource table at the Canal Alliance Food Pantry at the 91 Larkspur location in San Rafael. Information was distributed in English and in Spanish with most of the engagement occurring in Spanish.	43
8/7/2025	Marin Access Satellite Hours at Bolinas Community Center Food Bank	MCTD staff hosted a resource table at the Bolinas Community Center Food Bank. Information was distributed in English and in Spanish.	27
8/12/2025	In-Person Outreach at the San Rafael Transit Center	In-Person outreach at the San Rafael Transit Center for a MASCOTS pop-up event in coordination with GGT. Information was distributed in English and in Spanish	7
8/13/2025	Marin Access Navigating Transit Presentation at Bennett House	Navigating Transit Presentation to the residents of Bennett House in coordination with Mercy Housing. Information was presented in English with support for Spanish speaking attendees available.	6
8/15/2025	In-Person Outreach at the Marin City Hub	In-Person outreach at the Marin City Hub for a MASCOTS pop-up event in coordination with GGT. Information was distributed in English and in Spanish	5
8/19/2025	Marin Access Satellite Hours at West Marin Health & Human Services	MCTD staff hosted a resource table at the West Marin Health & Human Services Center. Information was distributed in English and in Spanish.	1
8/20/2025	MASCOTS Virtual Community Meeting -	MCTD staff hosted a virtual community event on zoom. Staff provided attending participants with information regarding proposed MASCOTS service changes.	22

8/20/2025	MASCOTS Virtual Community Meeting -	MCTD staff hosted a virtual community event on zoom. Staff provided attending participants with information regarding proposed MASCOTS service changes.	21
8/21/2025	Marin Access Navigating Transit Presentation Marin City CDC	Navigating Transit Presentation to Marin City/Sausalito community members in coordination with the Marin City CDC. Information was presented in English with support for Spanish speaking attendees available.	9
8/25/2025	Marin Access Satellite Hours at San Geronimo Valley Community Center	MCTD staff hosted a resource table at the San Geronimo Valley Community Center. Information was distributed in English and in Spanish.	17
8/28/2025	Marin Access Navigating Transit Presentation at Drake Terrace	Navigating Transit Presentation to the residents at Drake Terrace. Information was presented in English with support for Spanish speaking attendees available.	13

### Reporting Month: September 2025

Date(s)	Event	Description	Contacts
9/9/2025	Marin Access Satellite Hours at Canal Alliance Food Pantry	MCTD staff hosted a resource table at the Canal Alliance Food Pantry at the 91 Larkspur location in San Rafael. Information was distributed in English and in Spanish with most of the engagement occurring in Spanish.	27
9/16/2025	Marin Access Satellite Hours at West Marin Health & Human Services	MCTD staff hosted a resource table at the West Marin Health & Human Services Center. Information was distributed in English and in Spanish.	1
9/17/2025	Marin Senior Fair 2025	MCTD hosted a booth at the Marin Senior Fair 2025 where participants were able to receive free giveaways, information about Marin Transit and Marin Access programs and services, submit comments and feedback, and start the application process for Marin Access programs and services.	2500
9/23/2025	All Aboard Bay Area Day - In-Person Outreach	MCTD staff participated in In-Person outreach at the SRTC and Redwood & Grant Blvd transit stop.	250
9/24/2025	Proposed Facility Virtual Community Event	MCTD staff hosted a virtual event to provide information about the proposed Zero Emission Bus Storage and Maintenance Facility.	54

9/26/2025	North Bay Ceo / GM Ride Along	MCTD General Manager and staff attended the North Bay CEO and general manager ride along.	70
9/28/2025	Marin Sanitary Service Customer Appreciation Day	MCTD staff hosted a Resource Table at the Marin Sanitary Service Customer Appreciation Day. Staff was able to share information About Marin Transit and Marin Access programs and services.	700
9/29/2025	Marin Access Satellite Hours at the San Geronimo Valley Community Center	MCTD staff hosted a resource table at the San Geronimo Valley Community Center. Information was distributed in English and in Spanish.	43

**Reporting Month: October 2025**

Date(s)	Event	Description	Contacts
10/1/2025	In Person Outreach for Clean Air Day	Staff performed in person outreach at the San Rafael Transit Center as part of the Clean Air Day Fare Free promotion. Information was distributed in English and in Spanish.	200
10/4/2025	Nuestro Canal, Nuestro Futuro Community Fair	Staff hosted a resource table during the Nuestro Canal, Nuestro Futuro Community Fair put on by Canal Alliance. Information was distributed in English and in Spanish.	200
10/7/2025	Marin Housing Authority Service Fair at Kruger Pines	Staff hosted a resource table during the Marin Housing Authority's Service Fair at Kruger Pines. Information was distributed in English and in Spanish.	25
10/7/2025	Marin Access Satellite Hours at Canal Alliance	Staff held satellite hours at the Canal Alliance Food Pantry at the 91 Larkspur location in San Rafael. Information was distributed in English and in Spanish.	23
10/8/2025	Clean Fleet Expo	Staff hosted a resource table during the Clean Fleet Expo in partnership with Transportation Authority of Marin. Information was distributed in English and in Spanish.	100
10/14/2025	Marin Access Satellite Hours at Margaret Todd Senior Center	Staff held satellite hours at the Margaret Todd Senior Center. Information was distributed in English and in Spanish.	9
10/15/2025	In Person Outreach on Route 17	Staff performed in person outreach on Route 17 to collect student feedback for the MASCOTS efforts. Information was distributed in English and in Spanish.	5

10/15/2025	MASCOTS Public Hearing at Al Boro Community Center	Staff held a public hearing at the Al Boro Community Center to solicit input from the public on proposed service change recommended in response to the Marin-Sonoma Coordinated Transit Service Plan (MASCOTS).	13
10/16/2025	MASCOTS Public Hearing at Marin City Library	Staff held a public hearing at the Marin City Library to solicit input from the public on proposed service change recommended in response to the Marin-Sonoma Coordinated Transit Service Plan (MASCOTS).	11
10/17/2025	In Person Outreach on Route 17	Staff performed in person outreach on Route 17 to collect student feedback for the MASCOTS efforts. Information was distributed in English and in Spanish.	4
10/20/2025	West Marin Health and Wellness Fair at Dance Palace	Staff hosted a resource table during the West Marin Health and Wellness Fair at Dance Palace. Staff shared information about Marin Transit and Marin Access programs and services in English and in Spanish.	30
10/22/2025	In Person Outreach on Route 17	Staff performed in person outreach on Route 17 to collect student feedback for the MASCOTS efforts. Information was distributed in English and in Spanish.	1
10/22/2025	MASCOTS Facebook Live Event	Staff held a Facebook Live event in partnership with the Canal Alliance to give community members an opportunity to listen and ask questions about the proposed MASCOTS service changes. This event was held in Spanish with minimal participation in English.	507
10/23/2025	Marin Disability Coalition Pop-up Event at San Geronimo Valley Community Center	Staff hosted a resource table during the Marin Disability Coalition Pop-up event at the San Geronimo Valley Community Center. Staff shared information about Marin Transit and Marin Access programs and services in English and in Spanish.	20
10/24/2025	In Person Outreach on Route 17	Staff performed in person outreach on Route 17 to collect student feedback for the MASCOTS efforts. Information was distributed in English and in Spanish.	0
10/27/2025	MASCOTS Virtual Focus Group	Staff conducted a virtual focus group to Southern Marin transit riders to collect input for the proposed MASOTS service changes.	0
10/27/2025	MASCOTS Virtual Focus Group	Staff conducted a virtual focus group to Southern Marin transit riders to collect input for the proposed MASOTS service changes.	10

**Reporting Month: November 2025**

Date(s)	Event	Description	Contacts
11/4/2025	Marin Access Satellite Hours at Canal Alliance	MCTD staff held satellite hours at the Canal Alliance Food Pantry at the 91 Larkspur location in San Rafael. Information was distributed in English and in Spanish.	23
11/19/2025	Marin Access Navigating Transit Presentation to Jewish Family and Children's Services	Navigating Transit Presentation to the staff of JFCS. Information was presented in English.	7

**Reporting Month: December 2025**

Date(s)	Event	Description	Contacts
12/2/2025	Marin Housing Authority Service Fair at Golden Gate Village	MCTD staff hosted a resource table during the Marin Housing Authority's Service Fair at the Golden Gate Village. Information was distributed in English and in Spanish.	15
12/2/2025	Marin Access Satellite Hours at Canal Alliance	MCTD staff held satellite hours at the Canal Alliance Food Pantry at the 91 Larkspur location in San Rafael. Information was distributed in English and in Spanish.	27