

Same-Day Wheelchair-Accessible Rides Starting at \$6

Same-day trips anywhere in the Bay Area — heavily subsidized for qualifying riders in Alameda, Santa Clara, Marin, and San Mateo counties.

142

Wheelchair Vans

14,000

Completed Bay Area WAV Trips 2025

21

WAV Providers

Who Qualifies?

Qualification revolves around 4 simple criteria. Riders who do not meet all criteria are ineligible.

- Riders must use a mobility device that requires a lift/ramp to enter a vehicle
- Riders must live in Alameda, Santa Clara, Marin, or San Mateo County
- Riders must have an SMS-capable phone
- Riders must possess an active credit card to host in their account

DISTANCE

COST TO RIDERS

0-10 Miles

\$6

11-20 Miles

\$10

21-40 Miles

\$15

41-60 Miles

\$20

Program Fees

Riders can go anywhere — medical appointments, errands, family visits, anywhere you need to be.

Trips must start in your county but can cross county lines. Round trips are available at the same subsidized rate so long as you return to the original county.

Example: A rider in Alameda can get to a San Francisco appointment and back at the subsidized rate.

Get Started Today

Visit onwardrides.com to learn more.

#PurposeDriven



www.onwardrides.com | 1-800-700-4797

What Happens When I Sign Up?

Enrollment Timeline

2 Business Days

1 Fill out a short form

We'll ask for your name, address, county, date of birth, phone number, and a few details about your mobility device and needs.

2 Onward's team set up your account & provides Text2Book training

We'll reach out to complete your setup — usually within 48 hours. We'll walk you through Text2Book so you feel confident before your first ride.

3 You're ready to go!

Book your first ride whenever you need it. You'll also receive a series of helpful emails covering how to use Text2Book, trip rules, and how to get the most out of the program.

How Do I Book a Ride?

Once you're enrolled, booking is as simple as sending a text. No app to download, no password to remember, **no hold music**.

1 Text "Book" to your county's number

Texts must come from a registered phone number associated with your account.

2 Confirm Your Identity

Enter your date of birth when prompted.

3 Tell Us Where You're Going

Enter your pickup address, destination, and preferred time.

4 We'll Handle the Rest

You'll get a confirmation, a reminder the day before, a heads-up one hour out, and a notification when your driver arrives. After your trip, we'll ask for a quick review.

COUNTY	TEXT2BOOK NUMBER
ALAMEDA COUNTY	(510) 230-0086
MARIN COUNTY	(628) 232-1300
SANTA CLARA COUNTY	(669) 232-8660
SAN MATEO COUNTY	(628) 232-1399

Ready to Get Started?

Subsidized WAV trips are available now — but AFA funding is limited for 2026. Enroll today to secure your access

Questions? Visit our website to learn more.



Sign Up Today

